



Newslink

November 2011



Return to Standard Time on November 6, 2011

On November 6, 2011, return to standard time. At 2:00 AM set clocks back one hour.
Beer, Wine & Liquor (BWL) Licenses only: There will be an extra hour of service. Clear tables by 2:00 AM.
(This affects Saturday night sales)

Holiday Schedule for Veteran's Day- November 11, 2011

DLC Warehouse AND Retail Stores will be **OPEN** with normal store hours on Veteran's Day.

The Montgomery County Department of Liquor Control Administrative office will be **CLOSED**.

Holiday Schedule for Thanksgiving- November 24, 2011



The Montgomery County Department of Liquor Control Administrative, Retail Stores and Warehouse will be **CLOSED** on **Thursday, November 24, 2010** in observance of Thanksgiving.



Reminder on Sales to Intoxicated Individuals

*It is **illegal** to sell alcohol to intoxicated individuals and individuals known to be "habitual drinkers"*

Responsible Policies:

- Refuse service to those who are intoxicated.
- Avoid promotions that encourage over consumption.
- Have a written policy listing step by step instructions on what a server should do if a patron becomes intoxicated.
- Encourage food sales and nonalcoholic drinks. Place a glass of water down, without asking, to accompany the first alcoholic drink.
- Publicize alcohol policies in visible locations.
- Do not allow staff to consume alcohol while working.
- Train staff!!

For more information on Keeping it Safe, Contact the Outreach Office at 240-777-1989



Bulletin Board



Alcohol Awareness Trainings:

All alcoholic license establishments are required by law to have a state approved alcohol awareness certified person (licensee or person employed in a supervisory capacity) on the licensed premise during all hours in which alcoholic beverages are served.

Maryland Certified Alcohol Trainers:

Alcohol Awareness Course (AP-36218)

(English/Spanish)

Contact: John S. Murray

410-553-8927, jmurrayaa@aol.com

Maryland Hospitality Education Foundation (MHEF)

BEST Training (AP-36224)

(English/Spanish)

Contact: Marshall Weston

800-874-1313, marshall@ramef.org

GOOD Program (AP-36240)

Contact: Grace Lee

703-309-0281, primechoicellc@yahoo.com

EMI Services, Management Services (AP-45145)

(English/Spanish)

Contact: Norm Neverson

301-961-5690/202-882-7175, neverson1@juno.com

Maryland TAM, Inc., Maryland State Licensed Beverage Association (MSLBA)- Education Resource (AP-36236)

(Spanish, Korean, Japanese, and Chinese written translations)

Contact: Jane Springer

410-876-3424/800-921-1382, mdtam@msn.com

Prevention Through Education (PTE) (AP-51244)

Contact: Howard Walsh

301-602-8721 or 240-277-6477, walshhoward@hotmail.com

TIPS (Training for Intervention Procedures)

Contact: Richard Suess (AP-51255)

443-321-4618, www.gettips.com

Contact: Susan Hayes (AP-40748)

(English/Spanish)

240-367-7482, fivetop@aol.com

Contact: Viliam Kotlarik or Jennifer Lehman (AP-57278)

202-331-5990, training@ramq.org

DLC offers a **FREE** Alcohol Law Education and Regulatory Training (ALERT) twice a month to County licensees and staff.

This class compliments the state certified classes.

For more information or to register, please call 240-777-1999 or email dlc@montgomerycountymd.gov.

UPCOMING STATE CERTIFIED CLASSES IN MONTGOMERY COUNTY, MD

Alcohol Awareness Course John S. Murray

Saturday, November 19, 2011 @ 8:30 AM

Nava Thai Restaurant
11301 Fern Street
Wheaton, MD 20902

\$65 per trainee
CALL: JOHN S. MURRAY
(410) 553-8927
Jmurrayaa@aol.com

Written translations in Spanish, Korean, Chinese, Vietnamese and Japanese

For a Complete Listing of all Certified Instructors, please visit www.montgomerycountymd.gov/dlc and click on Training under Licensure, Regulation and Education